



International Conference on
Public Sector Productivity

9 -10 August 2016
Putrajaya Ballroom, Putrajaya Marriott Hotel

Jointly organized by :



Transformation • Innovation • Partnership

www.mpc.gov.my

Introduction

The Asian Productivity Organization (APO) has been organizing numerous training programs to catalyze productivity movement in member economies for the past 52 years. Those efforts have yielded accumulated and extensive knowledge coming from a vast-array content of the productivity training projects.

This conference aims to share experiences among the participants on the public sector productivity enhancement of the member countries, to discuss particularly about ways and means to enhance public sector productivity mainly in the context of member countries current needs and challenges and to build awareness toward productivity within public sector organizations. The conference targets professionals in the mid to senior management level, officials and policymakers from central and local government organizations, public sector productivity experts, public service providers.

Objectives

- Share the latest status of public sector productivity in the region including recent development in public-sector productivity and innovation and relevant local and national government policies.
- Exchange information and experience on performance management for the public sector among participants, including best practices, success stories and best examples from the member countries and beyond.
- Identify the future challenges hindering the improvement of the public-sector productivity among member countries and beyond and seek ways to promote it further.
- Draw attention to and augment productivity awareness of the public sector organizations among relevant stakeholders.

Day 1

TIME	PROGRAMME
0800 - 0845	Registration of participants
0845 - 0945	Opening ceremony <ul style="list-style-type: none">• Welcoming Remark by APO Director Malaysia , YBhg. Tan Sri Azman Hashim• Opening Speech by YBhg. Tan Sri Dr. Ali Bin Hamsa, Chief Secretary to the Government of Malaysia
0945 - 1030	Keynote Speaker 1 : YBhg Tan Sri Mohamad Zabidi Zainal, Director General, Public Service Department Topic : Transformation in the Public Sector : Malaysia's Perspectives
1030 - 1100	Networking Break
1100 - 1145	Keynote Speaker 2 : Mr. Masahiro Horie, National Graduate Institute of Policy Studies (GRIPS), Japan Topic : A New Government-Citizen Relationship & Productivity : Towards a People - Centered and Productive Government
1145 - 1230	Keynote Speaker 3 : Dr. Shin Kim, Korea Institute of Public Administration (KIPA) Topic : Transforming Public Sector Productivity : Korean Experience
1230 - 1400	Networking Lunch

1400-1530 Session 1 - Policy Design, Regulation & Innovation for Productivity Enhancement in the Public Sector
Speaker 1 : Towards a Productive Government Organization - Mr. Chung-An Chen from Nanyang Technical University, Singapore
Speaker 2 : High Quality Government Service through Performance Budgeting
- Mr. Nowook Park from Centre of Performance Management of Korea
Speaker 3 : Mr. Shayne Silcox from LegionRFBE, Australia

Networking Break

1530-1700 Session 2 - Measurement of Productivity in the Public Sector
Panel 1 : Measuring Performance of the Public Sector: Philippines Experience
- Ms. Magdaleena Legaspi Mendoza, Senior Vice President from Development Academy of the Philippines
Panel 2 : Measuring Performance through Citizen Perspective - Mr. Masahiro Horie from National Graduate Institute of Policy Studies (GRIPS), Japan

Day 2

TIME	PROGRAMME
0900 - 0945	Keynote Speaker 1 : SPRING, Singapore Topic : Business Excellence Practices in Singapore
0945 - 1030	Keynote Speaker 2 : YBhg. Dato' Hajah Khalijah bt Abdul Malek from Pahang State Development Corporation Topic : Lean Management in Public Sector
1030 - 1100	Networking Break
1100 - 1300	Session 3 - Initiatives in Transforming Public Sector Productivity Speaker 1 : Administration Reform for Higher Productivity - Mr. Masahiro Horie from National Graduate Institute of Policy Studies (GRIPS), Japan Speaker 2 : Motivating Employee for Service Improvement - Mr. Chung-An Chen from Nanyang Technical University, Singapore Speaker 3 : Topic to be confirmed - Dr. Shin Kim, Korea Institute of Public Administration (KIPA)
1300-1400	Networking Lunch
1400-1600	Session 4 - Plenary Session on Modernising Public Services Panel 1 - Singapore's Housing Development Board Panel 2 - Mr. Shayne Silcox (LegionRFBE, Australia) Panel 3 - YBhg. Kolonel (K) Tan Sri Datuk Wira Dr. Hj. Mohd Shukor bin Hj. Mahfar, CEO of Inland Revenue Board, Malaysia Panel 4 - Mr. Masahiro Horie (GRIPS, Japan) Panel 5 - Mr. Prijono T. (The University of Indonesia) Panel 6 - Ms. Magdaleena Legaspi Mendoza (Development Academy of the Philippines)
	End of Programme

Registration Form

International Conference on Public Sector Productivity

Please fax the completed form to : +603 7955 1824 / +603 7960 6264
Any inquiries on registration please contact :

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Company Name:		Contact Person:	
Address:		Designation:	
		Tel:	
		Fax:	
		E-mail:	

Registration Fees : RM900/Per Person

No.	Name	Designation	Total (RM)	Mobile No.	E-mail

- Prices shown inclusive of 6% GST.
- Full Payment must be made upon registration.
- Substitutions - Replacements : You may replace participant at any time. MPC does not provide refunds for cancellations.
- Fees exclude accomodation.
- **RM800 for Early Bird by 1st July or 3 or more participants**

Payment Method

- Local Order
- Cheque or Bank Draft payable to 'Malaysia Productivity Corporation'
- Money Transfer : Malaysia Productivity Corporation
: Malayan Banking Berhad, PJ Main | Account No: 564164438566
(send a copy of payment/ transfer slip to MPC with completed Registration Form to syafina@mpc.gov.my or khidzir@mpc.gov.my).

Signature :