SOCIAL NETWORK

Follow us on Facebook
www.facebook.com/MPCHQ

For more info, visit us at www.mpc.gov.my

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at www.mpc.gov.my/mobile-apps

Available on the iPhone
App Store

Follow us on Twitter
twitter.com/mpc_hq

Follow us on Instagram
www.instagram.com/mpc_hq

Discover what Productivity is at
www.wayup.my
The Malaysia Productivity Corporation (MPC), formerly known as the National Productivity Corporation, was established in 1962 to conduct training and provide consultancy services relating to productivity, quality, management and entrepreneurship.

As Malaysia moves towards becoming a high income nation, the MPC aims to be the main driver of productivity growth and high impact innovations. To this end, the MPC is reviewing and modernising business regulations relating to 12 National Key Economic Areas (NKEA) that are identified as having high growth potential.

**VISION**
To be the leading organisation in productivity enhancement for global competitiveness and innovation

**MISSION**
To deliver high impact services towards achieving performance excellence through innovation for the betterment of life

**OBJECTIVES**
- To provide value-added information on productivity, quality, competitiveness and best practices through research activities and databases
- To develop human capital and organisational excellence for building a knowledge-based society through training, systems development and best practices;
- To conduct reviews on regulation and promote Good Regulatory Practice to create a more competitive business environment
- To nurture an innovative and creative culture for productivity and competitiveness through partnership programmes
The Malaysia Productivity Blueprint represents a bold step in raising labour productivity to achieve the targets set in the Eleventh Malaysia Plan, 2016-2020, laying the groundwork for an era of unprecedented productivity growth in the country.

Productivity improvements have to be driven differently now.

Productivity must be addressed holistically—at national, sector and enterprise levels.

Strong coordination and governance are key to securing implementation certainty:
- Four roles of governance model: strategic oversight, advisory, coordination and monitoring, and implementation
- Productivity Nexus key to drive action at enterprise level

Productivity needs to be top of mind movement and embedded into day-to-day work culture.
Priorities need to be specific at the national, sector and enterprise levels

**National-Level Initiatives**
- National-level initiatives outline policy priorities to uplift national productivity
  - To be led by core government ministries and agencies

**Sector-Level Initiatives**
- Sector-level initiatives outline explicit sector strategies to address sector-level productivity barriers
  - To be led by key industry associations and anchor enterprises for each sector
  - Targets acceleration of productivity uplift, impacting large enterprises and SMEs at sector level

**Enterprise-Level Initiatives**
- Enterprise-level initiatives outline specific enterprise strategies to enhance operations related to productivity improvement
  - To be led by key industry associations and anchor enterprises for each sector
  - Targets acceleration of productivity uplift, impacting large enterprises and SMEs at sector level

9 Productivity Nexus...
- Support Sector-Level Initiatives
- Empower Enterprises to Help Themselves
- Enable Enterprises through Knowledge Sharing

...driven by industry associations and enterprise champions

**Wave 1**
- Electrical & Electronics
- Chemicals & Chemical Products
- Retail and Food & Beverages

**Wave 2**
- Machinery & Equipment
- Tourism Service
- Agro-food

**Wave 3**
- Information, Communication & Technology
- Professional Services
- Private Healthcare
MALAYSIA PRODUCTIVITY BLUEPRINT
Driving Productivity of the Nation

5 Strategic Thrusts aimed at addressing challenges impeding productivity growth across sectors

1. Building Workforce of the Future
   Restructuring workforce by raising the number of high-skilled workers, tightening entry of low-skilled workers, and meeting demands of the future economy

2. Driving Digitalisation and Innovation
   Strengthening the readiness of enterprises to effectively adopt and exploit technology and digital advantage (such as Industry Revolution 4.0)

3. Making Industry Accountable for Productivity
   Reducing reliance on non-critical subsidies, linking financial assistance and liberalisation efforts to productivity outcomes, and strengthening industry positioning in higher value add segments of the value chain

4. Forging a Robust Ecosystem
   Addressing regulatory constraints and developing a robust accountability system to ensure effective implementation of regulatory reviews

5. Securing a Strong Implementation Mechanism
   Embedding culture of productivity through nationwide movement, and driving accountability in productivity performance through effective governance mechanism

Get more information @ WayUp.my

Prime Minister YAB Dato’ Sri Najib Razak (centre) at the launch of Malaysia Productivity Blueprint in Putrajaya on 8th May 2017. With him are Minister in the Prime Minister’s Department in charge of the Economic Planning Unit (EPU), YBhg. Datuk Seri Abdul Rahman Dahlan (left) and Minister of International Trade and Industry, YBhg. Dato’ Sri Mustapa Mohamed (right).
MPC Core Strategies

1. Modernise business regulations
2. Enhance national competitiveness & expand the collaborative network
3. Produce productivity research & knowledge-based innovation
4. Enhance the management of organisational Business Excellence
5. Reinforce the culture of innovation process to increase organisational productivity
6. Create a conducive work environment & support service that is professional and excellent based on the MPC objectives
7. Open communication channels to disseminate information about productivity & competitiveness
### Reminders!!

- **1 January**: New Year
- **15 January**: Sultan of Kedah's Birthday (Kedah only)
- **29 January**: Thai Pusam
- **14 February**: YDPB Negeri Sembilan's Birthday (Negeri Sembilan only)
PRODUCTIVITY INITIATIVES FOR ENTERPRISES

GLOBAL COMPETITIVENESS

GOOD REGULATORY PRACTISE

KNOWLEDGE-BASED MANAGEMENT

BUSINESS EXCELLENCE

LEAN MANAGEMENT

PROCESS IMPROVEMENT

QUALITY ENVIRONMENT (5S)

THEORY OF INVENTIVE PROBLEM SOLVING (TRIZ)

PRODUCTIVITY-LINKED WAGE SYSTEM

TEAM EXCELLENCE
REMINDERS!!

9 FEBRUARY 2018 - PRODUCTIVITY DAY @ SIME DARBY
GLOBAL COMPETITIVENESS

COLLABORATE TO COMPETE

COMPETITIVE MONITORING
- Strengthen public-private collaboration in areas of Trade & Investment; Productivity & Efficiency; Education, Health & Environment; and Technology & Innovation
- Establish taskforces and working groups to enhance competitiveness
- Develop strategies and action plans

MANAGING PERCEPTION
- Disseminate information about competitiveness through print and digital publications
- Organise roundtable discussions, media engagements, conferences, seminars and workshops

STRATEGIC NETWORKING & ENGAGEMENT
- Establish international and local collaboration with competitiveness champions
- Acquire and verify data with partner institutions
- Develop national competitiveness linkages
- Facilitate dialogues to address competitiveness issues workshops

STATE COMPETITIVENESS STUDY
- Provide benchmarks and best practices at state and regional levels
- Profile state and regional competitiveness
- Engage state-level stakeholders to enhance competitiveness
REMINDERS!!

21 MARCH 2018 - MINI CONVENTION ON TEAM EXCELLENCE (SOUTH)
22 MARCH 2018 - SHOWCASE NATIONAL OVERSIGHT PRODUCTIVITY COUNCIL (NOPC) 2018
27 MARCH 2018 - MINI CONVENTION ON TEAM EXCELLENCE (EAST COAST)
What is Good Regulatory Practices (GRP)?

**GRP** is a proven instrument used to harness national effort and resources to encourage competitiveness and sustain economic growth. GRP ensures that all regulations effectively address desired public policy objectives, serve the country in a balanced and equitable approach, and are implemented in a transparent manner.

**GOOD REGULATORY PRACTICES (GRP)**

**How is GRP implemented?**

1. Modernising Business Licencing (MBL)
2. Reducing Unnecessary Regulatory Burden (RURB)
3. Regulatory Impact Analysis (RIA)

**REGULATORY IMPACT ANALYSIS (RIA) PROCESS FLOW**

- Regulator notifies MPC
- Regulator fills in ‘Regulatory Notification Form’ and submits it to the MPC
- Is there a need to undertake RIA?
- Regulator carries out Regulatory Impact Analysis (RIA) and consultation
- Regulator submits a Regulatory Impact Statement (RIS) to MPC

For more GRP tools, training programmes, seminars and conferences, sign up as a Productivity and Innovation Associate for your company. Visit us at [www.mpc.gov.my](http://www.mpc.gov.my)
REMINDERS!!

03 APRIL 2018 - MINI CONVENTION ON TEAM EXCELLENCE (NORTH)
10 APRIL 2018 - MINI CONVENTION ON TEAM EXCELLENCE (SARAWAK)
17 APRIL 2018 - MINI CONVENTION ON TEAM EXCELLENCE (SABAH)
18 APRIL 2018 - SPPE SHOWCASE
20 APRIL 2018 - NPMC MEETING 01/2018
26 APRIL 2018 - MINI CONVENTION ON TEAM EXCELLENCE (CENTRAL)
**Knowledge Management (KM)**

- **Knowledge Accessibility**
  - Archive tacit and explicit knowledge on productivity, competitiveness and innovation
  - Facilitate knowledge transfer through interactive systems
  - Drive productivity using information technology and multimedia support
  - Upkeep the institutional memory and referral centres for information
  - Provide benchmarks for higher performance and best practices

- **Knowledge Transformation**
  - Develop instruments and indicators to facilitate productivity
  - Create employee productivity frameworks to measure and reward performance
  - Research issues and provide recommendations to enhance employee, company and industry productivity
  - Establish a Customer Satisfaction Index (CSI) to promote a culture of service excellence
  - Establish the Malaysia Industry Productivity Database to benchmark industries and guide policymaking
**Reminders!!**

15 May 2018 - GRP Day

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What is Business Excellence (BE)?

**BUSINESS EXCELLENCE** refers to a comprehensive management practices standard developed to assist companies assess readiness and compliance to excellence practices in their quest to enhance business performance.

What are the benefits of adopting BUSINESS EXCELLENCE (BE)?

- Create visionary and inspirational leadership
- Achieve stronger financial performance
- Drive innovation in products and services
- Focus on customer service and satisfaction
- Create effective business planning processes; and
- Raise productivity and reduce operational costs

What are the BE tools provided by MPC?

**MPC provides:**

- The assessment criteria for the Business Excellence Framework (BEF), an integrated management framework with proven results
- Assessment tools to evaluate performance and improvement efforts
- Comprehensive feedback reports highlighting organisational strengths and opportunities for improvement
- Educational presentations, training, workshops and conferences on best management practices and how to apply the BEF to improve and innovate

For more Business Excellence tools, training programmes, seminars and conferences, sign up as a Productivity & Innovation Associate for your company. Visit us at [www.mpc.gov.my](http://www.mpc.gov.my)
REMINDERS!!

- Gawai Dayak: 1st June
- Nuzul al-Quran: 2nd June
- Hari Raya Puasa: 15th June
- Hari Raya Puasa: 16th June

(Sarawak only) (W.P. Kuala Lumpur, Labuan, Putrajaya, Kelantan, Perak, Pahang, Perlis, Pulau Pinang, Selangor, & Terengganu)
LEAN MANAGEMENT

Lean Management provides a framework and tools to improve the efficiency of an organisation by identifying and eliminating non-value-added activities, or waste.

By implementing Lean Management, your company can reap benefits in multiple areas.

For more Lean Management tools, training programmes, seminars and conferences, sign up as a Productivity & Innovation Associate for your company. Visit us at www.mpc.gov.my
## Reminders!!

- **2 & 3 July 2018** - Regional Convention on Team Excellence (East Coast Region)
- **10 & 11 July 2018** - Regional Convention on Team Excellence (Southern Region)
- **17 & 18 July 2018** - Regional Convention on Team Excellence (Northern Region)
- **24 & 25 July 2018** - Regional Convention on Team Excellence (Central Region)
**QUALITY ENVIRONMENT (QE) 5S**

**What is Quality Environment (5S)?**

Quality Environment is a system aimed at creating a more conducive, clean and tidy workplace. When implemented successfully, Quality Environment (5S) can result in increased efficiency and improved productivity in a company.

**WHAT ARE THE 5S?**

**SEIRI**
Sort and separate that which is needed and not needed in the area.

**SEITON**
Arrange items that are needed so that they are ready and easy to use.

**SEISO**
Clean the workplace and equipment on a regular basis in order to maintain standards and identify defects.

**SEIKETSU**
Revisit the first three of the 5S on a frequent basis and use standard procedures.

**SHITSUKE**
Keep to the rules to maintain the standard and continue to improve every day.

For more Quality Environment tools, training programmes, seminars and conferences, sign up as a Productivity & Innovation Associate for your company. Visit us at [www.mpc.gov.my](http://www.mpc.gov.my)
REMINDERS!!

1 & 2 August 2018 - Regional Convention on Team Excellence (Sabah & Sarawak Region)
8 & 9 August 2018 - Business Excellence Exposition 2018

SEPTEMBER

1 2 3 4 5
6 7 8 9 10 11 12
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27 28 29 30 31

HARI RAYA QURBAN / HAJI
NATIONAL DAY
**THEORY OF INVENTIVE PROBLEM SOLVING (TRIZ)**

What is the Theory of Inventive Problem Solving (TRIZ)?

TRIZ is a systematic and logical methodology developed to accelerate a team’s ability to solve problems creatively.

What are MPC’s objectives for promoting TRIZ?

- To introduce and promote the use of TRIZ methodologies to industries
- To raise industry awareness of TRIZ as a key lever for competitive advantage
- To enable organisations to learn TRIZ basics to efficiently implement it into their working environment
- To disseminate best practice use of TRIZ methodology to industries throughout Malaysia

**TRIZ Learning Stages**

**LEVEL 1**
Beginners will understand TRIZ application

**LEVEL 2**
Intermediate practitioners will learn to use TRIZ tools like Substance-Field Analysis, S-Curve Analysis and Patent Strategies

**CONFERENCES & WORKSHOPS**
Sharing platform for TRIZ practitioners to share their projects, innovations and applications in various industries

For more TRIZ tools, training programmes, seminars and conferences, sign up as a Productivity & Innovation Associate for your company. Visit us at [www.mpc.gov.my](http://www.mpc.gov.my)
**REMINDEDERS!!**

4 - 6 September 2018 - International Forum on Productivity
**What is Productivity-Linked Wage System (PLWS)?**

**PLWS** is a wage system that ensures any increase in wages is commensurate with an increase in performance. The system enables employees to earn their fair share of gains that arise from productivity growth and performance improvement.

**What are the benefits of PLWS?**

- Provides a more flexible wage structure that is able to withstand economic changes
- Enables firms to streamline policies to meet current economic needs
- Provides job stability and reduces the likelihood of retrenchment in an economic slowdown
- Provides motivation for peak performance and increases job satisfaction
- Improves employees’ quality of life and guides them on a skill-related career path

**PLWS implementation guidelines**

**Phase 1**
- Creating a conducive environment for PLWS implementation
  - Attend PLWS seminars
  - Educate staff about PLWS
  - Set up a PLWS committee
  - Develop PLWS model

**Phase 2**
- Establishing a PLWS system
  - Verify PLWS
  - Obtain PLWS feedback
  - Implement trial PLWS

**Phase 3**
- Implementing PLWS system
  - Review and make adjustments
  - Implement PLWS system
**REMINdERS!!**

12 October 2018 - NOPC Meeting 02/2018

30 October 2018 - Business Excellence CEO Forum 2018

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**NOVEMBER**

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# KEY DATES 2018

## CODE PROGRAMME/ACTIVITIES

### MINI CONVENTION ON TEAM EXCELLENCE

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### REGIONAL CONVENTION ON TEAM EXCELLENCE

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### NATIONAL CONVENTION ON TEAM EXCELLENCE

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<td>13 - 15 NOV</td>
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### INTERNATIONAL CONVENTION ON TEAM EXCELLENCE

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<td>INTERNATIONAL CONVENTION ON QUALITY CONTROL CIRCLE (ICQCC) 2018</td>
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<td>INTERNATIONAL PRODUCTIVITY AND QUALITY CONVENTION (IPQC)</td>
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* For more information on fees, please call or inquire at your nearest MPC centre.*
**REMINDES!!**

13 - 15 NOVEMBER 2018 - 8TH ANNUAL PRODUCTIVITY & INNOVATIVE CONFERENCE AND EXPOSITION (APIC) 2018
# IN-HOUSE PROGRAMMES

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**FEE**

Schedule by Request:

- MPC P&I Associate Members: RM8,586
- Non Members: RM9,540

*All prices are inclusive of 6% GST*

For more information, please contact MPC.
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**Fee**

- **Schedule by Request:**
  - MPC P&I Associate
  - **Members:** RM848/pax for 2 days
  - **Non Members:** RM1,060/pax

- **IN-HOUSE TRAINING**
  - MPC P&I Associate
  - **Members:** RM8,586
  - **Non Members:** RM9,540

*All prices are inclusive of 6% GST
For more information, please contact MPC*
OUT FOR LUNCH

“A healthy outside starts from the inside” - Robert Urich
ON LEAVE

"Happiness Inspires Productivity" - Shawn Achor
TRAINING

“Keep Training and Learning Until You Get It Right” - Anonymous

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OUTSTATION

“True Success Requires Sacrifice” - Rick Riordan
OUT FOR MEETING

“Focus on Being Productive Instead of Busy” - Tim Ferris

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The Greatest Wealth is Health - Virgil

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